


	Quickr Temporary download behavior changes	
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Quickr Temporary download behavior changes

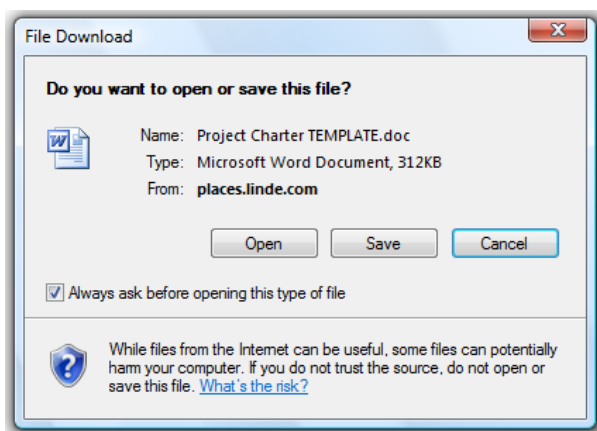
Background


After the upgrade of Quickr to version 8.2 we have experienced stability issues. These have been resolved via a workaround, which is affecting the way that users can download attachments from documents shown in a folder view in Quickr.



Standard behavior

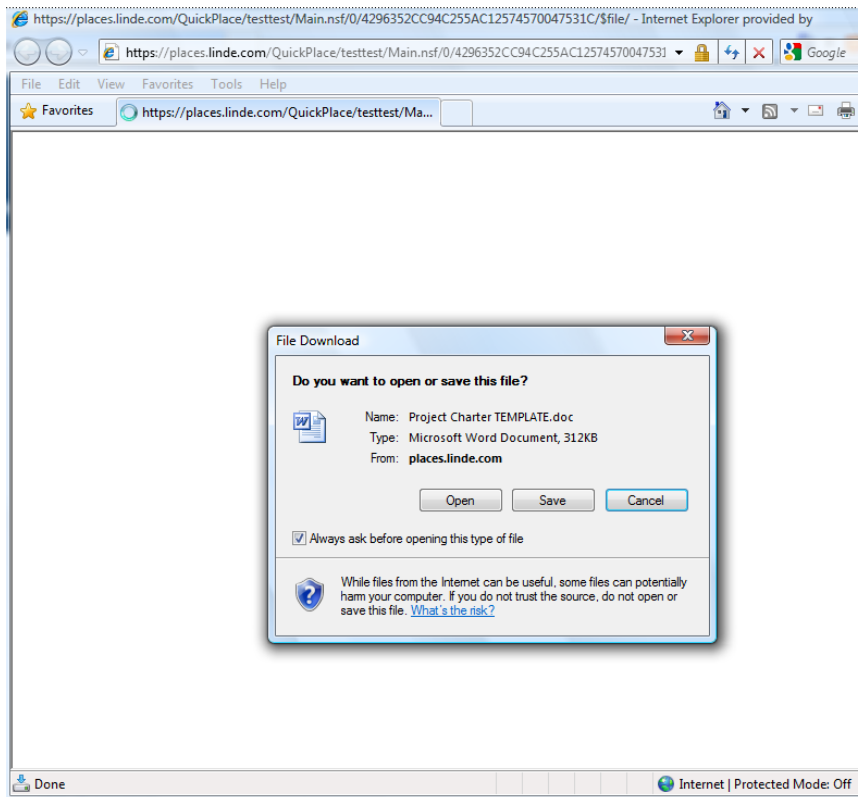
Documents that are listed in a folder and contain attachments have a download icon next to them, which allows users to download or open attachments directly, without opening the document.




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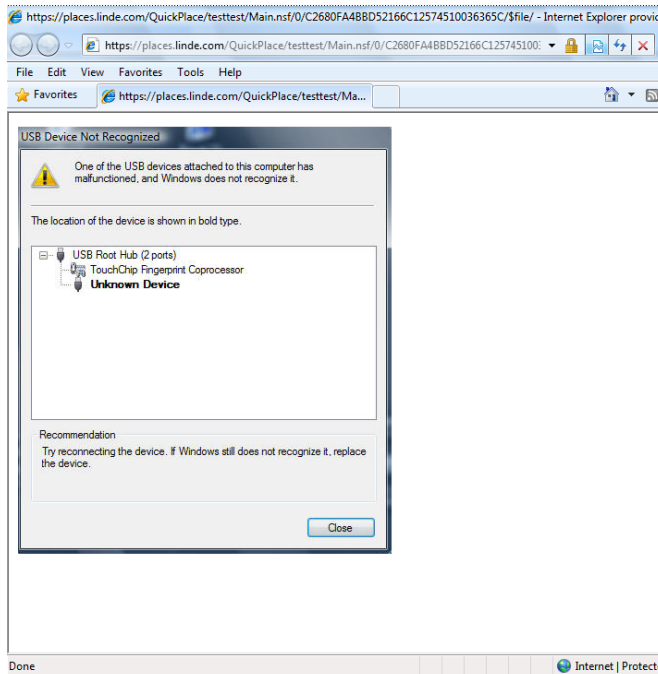
Temporary behavior due to stability workaround

With the current workaround in place, a click will open the attachments as usual. The only difference is that an additional browser window will pop up, when the dialogue to “Save” or “Open” the attachment is displayed. This closes again automatically after an action in the dialogue box has been chosen.



However, for attachment types, which the users Internet browser can interpret directly (PDF, TXT, XML, JPG, PNG, etc), the attachments are opened directly in a new browser window.

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- If a user would like to download these to his local machine, he can either:
- a) enter the Quickr document and download the attachments from there
 - b) save the object displayed in the browser window by e.g. right-clicking on the image and select "Save picture as.." or using the "Save" dialogue for PDF

Future outlook

IBM is developing a fix for this issue. As soon as this is implemented, the behavior of the download icon will revert back to the more convenient standard behavior.